



## FREQUENTLY ASKED QUESTIONS

**Q:** Where can I view the artwork?

**A:** You can view all of the artwork, purchase access, and donate to our Education programs by visiting <https://www.artmuseum.org/engage/yellowstone-art-auction/>

**Q:** Once I purchase access, how do I bid on the work?

**A:** Once you purchase access to bid, our auction platform, DonorView, will send an email to the one you have provided. From there, you will create a profile and password, as well as store your credit card for all future bidding.

**Q:** When does bidding become available for works in the Live Auction?

**A:** Bidding and buy-it-now options for the works in the Live Auction will become available on February 1, 12:00 p.m. MST.

**Q:** When does bidding become available for works in the Silent Auction?

**A:** Bidding and buy-it-now options for the works in the Silent Auction will become available on January 22, 5:00 p.m. MST.

**Q:** When does bidding stop?

**A:** All online bidding comes to a close at 10:00 pm on March 6 MST.

**Q:** Do I have a bid number?

**A:** No, your bidding is associated with your login credentials to the auction site.

**Q:** Can I come to the museum to see the artwork?

**A:** Yes, the exhibition will be available to view from January 22 – March 6. You may schedule a time to visit the YAM by calling 406.256.6804.

**Q:** Is there a live, in-person event on March 6?

**A:** No. As much as we would love to again host the social event of the year, things will look a little different as we transition Yellowstone Art Auction 53 online. We will be hosting 3, socially distant quick finish events in person on January 28, February 11, and February 25.

**Q:** What are the Quick Finish Events?

**A:** Yellowstone Art Auction 53 is bringing you socially distanced Quick Finish events on Thursday nights at the museum! Watch as your favorite artists create works of art before your eyes. View the exhibition while safely enjoying a cash bar, music and conversation with local artists in an intimate setting. Tickets are very limited due to county safety guidelines, so make sure to reserve yours early! Dates and artists are scheduled as follows:

1/28/21: Ruby Hahn & Keely Perkins

2/11/21: Rede Ballard & Loretta Domaszewski

2/25/21: Robert Tompkins & Mike Caskey

**Q:** Are there different tiers for different access levels to the virtual auction?

**A:** Yes. There are several different tiers. The first and most basic access level is \$10, which provides you access to the auction website to bid on all of the work. The other tiers are as follows:

\$25: Online bidding access and an auction catalog

\$50: Online bidding access, auction catalog, and admission to one quick finish event

**Q:** Can I bid on work in person at the museum?

**A:** No. All bidding must be done online through our auction platform.

**Q:** I do not live in Billings or the surrounding area. If I purchase work online, will the museum ship work to me directly?

**A:** Yes! The YAM will pack and ship any works purchased from the auction, at the cost of the buyer. Cost of shipping is dependent upon the size and weight of the work, and will be insured throughout shipping.

**Q:** I purchased access to bid on the auction work, does this include my admission to view the exhibition?

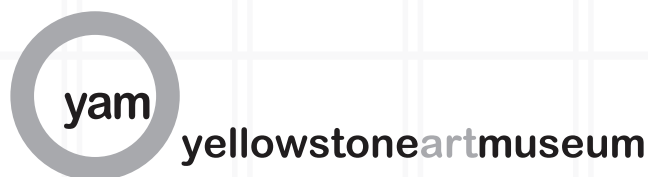
**A:** Yes! Simply show the email you received from DonorView when visiting the front desk to receive complimentary admission throughout the run of the exhibition.

**Q:** If I am outbid by another person, will I be notified?

**A:** Yes! Our auction platform will notify you by text if you have been outbid online.

**Q:** Can I set a maximum bid amount for specific works that I am bidding on?

**A:** Yes! You can enter the maximum amount that you would like to bid on each individual piece.



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[artmuseum.org/engage/yellowstone-art-auction](http://artmuseum.org/engage/yellowstone-art-auction)